



Windar renewables

Quality policy


Windar renewables

Statement

Quality is generally perceived by the workers, companies and industrial centers of the WINDAR Group, as one of the principles that make up the corporate values since our foundation in 2007.

Quality has been the driving force throughout all these years. It has allowed us to continuously and innovatively improve over time, all the technological solutions that we provide to our clients to achieve excellence in our operations. We have gone through research and development in new processes, to turn the needs for change and expectations of all of them into reality to continue being competitive in the market, anticipating new challenges. For this reason, the Corporate Management of Grupo WINDAR is committed to supporting and coordinating the implementation, monitoring and verification of compliance with this Quality policy in all its companies and industrial centers.

The objective of this Quality policy is to establish the internal mechanisms that allow us to maintain and improve excellence in our businesses and operations, which help us reinforce and strengthen the profitable growth, competitiveness and efficiency of all our operations and the resources we use. We use them, as well as the activities and services that we develop for the manufacture of the products that we offer and supply to our clients, such as wind towers and substructures for on-shore and offshore wind farms and Steel treatment and logistics services.

In this way, with these mechanisms that we maintain and that allow us to achieve excellence in terms of quality, we also reinforce our business model and the Sustainability Strategy (ESG) of WINDAR Group, contributing to the growth and economic development of people and societies. where we are present throughout the world, achieving in parallel with the placing on the market of our products that communities are more sustainable through the use of clean and renewable energy. Therefore, we align ourselves with the Global Sustainable Development Goals (SDG) of the United Nations 2030 Agenda, especially in SDG 7, SDG 8 and SDG 11.

In this area, the purpose of the business model and sustainable growth of WINDAR Group, goes beyond the generation of profitability, aspiring to operate as the source of energy for social development.

The quality model implemented by Grupo WINDAR constitutes an inherent part of the established Integrated and Corporate Management System (ICMS). It is a globalized model that coordinates and supervises quality in the different corporate areas and businesses of the company. Thus, the concordances derived from belonging to it are used and compliance with the principles of action indicated below is favored.

Principles of action

To achieve the quality and global objectives identified by WINDAR Group, the following principles of action are promoted:

Client focused

- Make WINDAR Group a reference and preferred partner for our current and future clients, based on active and attractive relationships of joint collaboration due to our excellence in quality and leadership.
- Guide and direct our efforts towards the client and stakeholders of WINDAR Group, working to identify the needs that each of them have, establishing actions and measures to provide them with effective solutions;
- Increase our competitiveness and the creation of value for the company, responding to the challenges proposed by our clients and other stakeholders, through a human team that acts in a professional and responsible manner;
- Meet and respond to the expectations of our clients and other internal and external groups to increase the general satisfaction of all of them;


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Principles of action

About continuous improvement

- Share the lessons learned in the relationships and projects we develop to elevate our experience and continually improve the performance of our business, operations and quality management system;
- Guarantee compliance with all regulatory, legal and any other requirements, including those of our clients;
- Monitor quality performance, periodically measuring and reviewing our actions and making appropriate decisions about any deviations found. Address the causes to prevent their recurrence and continually learn.

About leadership

- Accept our responsibility and adopt appropriate measures and actions in the event of any possible deviation in quality, as an element and source of leadership;
- Drive our operations towards a culture of excellence in terms of the quality of our workers, so that this is never compromised, including their safety;
- Promote excellence in management and quality control in all our businesses and operations around the world, promoting a culture of continuous improvement in all our workers;
- Build the company's quality model based on compliance with the requirements of the recognized standards ISO 9001, ISO 3834-2 (welding management system) and EN1090-1 (CE marking of metal structures);
- Obtain the ISO 9001 certification in all the companies of the company in the world;

About process focus

- Integrate excellence in quality in our business and operational processes, assuming them as the origin for learning and continuous improvement thereof;
- Adapt the design and configuration of the quality management system processes to continuous changes and opportunities, so that all the products and services we offer and supply meet the requirements and meet the expected expectations, minimizing existing risks;
- Ensure homogeneous and unified quality practices and levels in all the company's headquarters, establishing general quality procedures and global scorecards that periodically monitor the evolution of the objectives and action plans of the different corporate areas and businesses.

On solutions to challenges (risks and opportunities)

- Provide our clients with quality products and services and the highest confidence in them and reliability in the processes and operations we use, in a unified and similar way from any of our industrial plants in the world;
- Promote the thinking of identifying and managing risks and opportunities actively and systematically in all activities and levels of the organization, establishing measures appropriate to the impact they generate on the quality of products and services.

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Principles of action

About the workforce

- Promote the knowledge of all workers about the company's management systems, especially in this case the quality system, training and informing them about the main aspects in this matter;
- Empower our workers through participation and consultation mechanisms;
- Communicate to the WINDAR Group companies and work centers around the world through the CEDOC system, among other tools, the quality guidelines, so that they can develop them and concretize them into quality objectives and goals at their different organizational levels;
- Provide the training, development of skills, support and resources necessary to our workers to carry out quality activities;
- Maintain and improve the support and digital tools used in quality processes (for example: CEDOC, ...); and
- Involve all WINDAR Group professionals in quality matters, recognizing the achievements achieved, through collaborative work and communication, training and internal information.